

# Nisreen Bentayef

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## CAREER OBJECTIVE

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Network and system engineer with 7+ years of experience working for Schlumberger Information Solutions, possesses a master degree of computer engineering, impeccable written and verbal communication skills, and excellent presentation skills. I also have a 8+ years of experience lecturing for Information Technology College.

## PROFESSIONAL EXPERIENCE

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### UNIVERSITY OF TRIPOLI, Tripoli, Libya

*Teaching Assistant, Mar 2014 – Present*

- Lecturing different general and department specific courses including (Networks Protocols, Personal Area Networks, Networks Quality of Service, Wide Area Networks, High Speed Networks, Information Security, Introduction to networking, introduction to information technology, and computer basics).
- Delivering Cisco entry-level lab to students.
- Supervising graduation projects in different networks areas that are not limited to (QoS, Virtualization, Firewalls, Wireless Networks, Cyber Security, and VoIP signaling)
- Quality and performance evaluation coordinator.
- Networks department graduation projects and graduates coordinator.

### SCHLUMBERGER INFORMATION SOLUTIONS, Tripoli, Libya

*Network and System Engineer, Nov 2009 – May 2014*

- Working in storage and backup projects.
- Designing network solutions.
- Configuring network nodes (routers, switches...)
- Managing system projects from the presales stage until project closure.
- Troubleshooting network issues after project implementation.
- Keeping good communication with the client during the whole project implementation cycle.
- Promoting the petrotechnical computing infrastructure business in Libya.
- Preparing and presenting presales presentations to different clients.
- Writing technical and commercial proposals related to petrotechnical services.
- Keeping good communication with different suppliers.
- Following up area portfolio in terms of all new technologies that can be adapted to provide effective solutions to clients.

### SCHLUMBERGER INFORMATION SOLUTIONS, Tripoli, Libya

*Remote Connectivity Engineer, Oct 2006 – Oct 2009*

- Working in remote connectivity projects where client's offshore rigs are connected to their offices via VSAT
- Working in operation support center projects where client's drilling data is being collected, submitted, and monitored in real time.
- Developing the connectivity business in Libya.

## **ALKAN TELECOM, Tripoli, Libya**

*Presales Engineer, Jul 2006 – Sep 2006*

- Following up projects with Libyana mobile operator concerning their network monitoring, fraud management, and revenue assurance.

## **EDUCATION**

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### **TRIPOLI UNIVERSITY, Tripoli, Libya**

Master of Science in Computer Engineering, Sep 2011

- GPA: 3.4/4.0

### **TRIPOLI UNIVERSITY, Tripoli, Libya**

Bachelor of Science in Computer Engineering, Mar 2006

- GPA: 83.0/100.0

## **ADDITIONAL SKILLS**

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- Cisco Routers and Switches Configuration including but not limited to IP subnetting, IP Routing, smart switches, and VLANS
- Voice Over IP
- Cisco Unified Call Manager Administration
- Experience in Configuring and supporting Cisco QoS
- EMC NetWorker Backup Skills
- NetApp Storage Skills
- Linux Basics
- VSAT Communications
- Professional use of MS Office (especially Excel, Access, Word, Outlook, Power Point, Visio, Project, & Front page).
- Project Management
- Presentation Skills
- Technical Proposal Preparation
- Researching and publishing papers
- Good Time Management and Organizational Skills
- Excellent Communication Skills
- Teamwork to Exceed Client Expectations
- Able to Work Under Pressure
- Planning and Coordination Skills

## **PROFESSIONAL DEVELOPMENT**

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### **8th – 14th October 2006:**

OFS1, Oil Field Services by Schlumberger (UAE)

### **25th – 27th November 2006:**

Petroleum Exploration & Production by NExT (Libya)

**15th – 19th January 2007:**

Introduction to satellite communication & space track by Schlumberger DMS

**March 2007:**

Cisco Certified Network Associate by Silicon Information Solutions (Libya)

- Cisco certified network associated (CCNA Holder)

**2nd – 5th September 2007:**

Cisco Voice over IP by Synergy Professional Services Training Center (Egypt)

- CVOICE exam has been passed in 16th December 2007

**9th – 13th September 2007:**

Cisco IP Telephony by Synergy Professional Services Training Center (Egypt)

- CIPT1 exam has been passed in April 2009

**28th May – 2nd June 2007:**

Build-IT 2 Infrastructure Services by SLB Kuala Lumpur Collaboration & Training Center (Malaysia)

- Topics Covered: Presentation Skills & Project Management

**22nd – 26th June 2008:**

Implementing Cisco Unified Call Manager Part 2 v6.0 (CIPT2) by Synergy Professional Services (Egypt)

- CIPT2 exam has been passed in 29th November 2008

**10th – 14th May 2009:**

Implementing Cisco Quality of Service (QoS) v2.2 by Synergy Professional Services – Global Knowledge (Egypt)

- QoS exam has been passed in 23rd May 2010

**5th – 10th Oct 2009:**

OFS3 (Leading & Managing People) – (UK)

**9th – 17th Nov 2009:**

Build-IT 3 Infrastructure Services by SLB Collaboration & Training Center (UK)

- Topics Covered: Sales, Presentation Skills, & Project Management

**7th – 11th Jun 2010:**

Troubleshooting Cisco Unified Communications Systems (TUC) v1.0 by Synergy Professional Services – Global Knowledge (UK)

**13th – 17th Feb 2011:**

NetApp Data ONTAP 7.3 Fundamentals (DOTF7.3) by Fast Lane (UAE)

**14th – 18th Oct 2012:**

Project Management by NExT (Libya)

**5th – 9th Nov 2012:**

Red Hat System Administration I (RH124) by Red Hat (UK)

**12th – 23rd Nov 2012:**

NetApp NCDA boot camp (NCDABC) by Fast Lane (UK)

**14th Apr– 18th Apr 2013:**

EMC NetWorker Installation, Configuration, & Administration by EMC Education Training Center (UAE)

**10th Apr – 12th Apr 2014:**

Smsung Lab Project (J2ME, Android, & Smart TV) by Esprit College (Ariana – Tunisia)

**13th Mar – 16th Mar 2016:**

Strategic Management, by university of Tripoli research, consulting, and training center (Tripoli – Libya)

**CERTIFICATIONS and SPECIAL REWARDS**

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**2002:**

Awarded a certificate from Tripoli University, Faculty of Engineering for completing the general science courses and obtaining the second highest score.

**2007:**

CCNA, Cisco Certified Network Associate.

**2007:**

Awarded a certificate from Tripoli University, Faculty of Engineering for graduating in a distinguish period while obtaining the second highest score.

**2009:**

Awarded Great job recognition by Schlumberger for good performance and efforts done working on Hess offshore connectivity project.

**2009:**

Awarded Great Job recognition by Schlumberger for good performance and efforts done working on ExxonMobil offshore connectivity project.

**2013:**

Academic International English Language Testing System Certificate with an overall band score of (7).

**2018:**

Authoring a paper that is titled (Data Center Virtualization) which has been published by LICEET (Libyan International Conference on Electrical Engineering and Technologies) 2018.

**2022:**

Authoring a paper that is titled (Improving Network's Performance by Applying Different Quality of Service Mechanisms) which has been published by MI-STA (International Maghreb Meeting of the Conference of Sciences and Techniques and Computer Engineering) 2022.